

Stop, Collaborate, and Listen

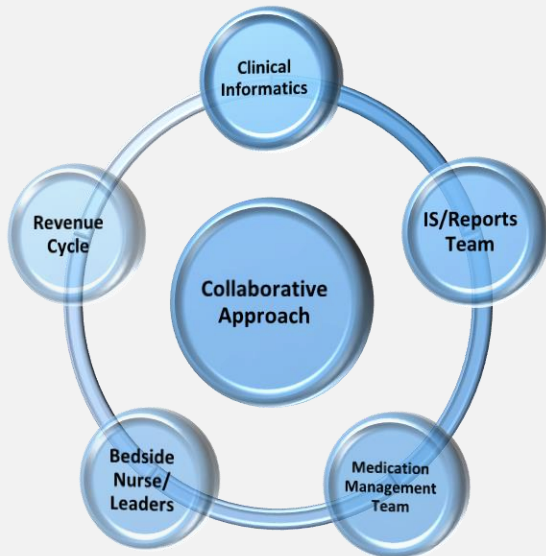
A Collaborative Approach to Improving IV Charge Capture

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Background

- Documentation of IV stop time
 - Accounts billed hourly
 - IV chemotherapy drugs
- Lack of a discreet field to document
 - Missing charge capture
- Not aware of revenue loss
 - Inconsistent feedback and monitoring

Method



Avg I&I* Pmt Per Obs Day (Jan-June 2016)	Annualized Projected I&I Reimbursement (Jan-June 2016)	Total I&I Reimbursement (Jan-June 2016)
\$22.88	\$1,696,497	\$538,898

Avg I&I Pmt Per Obs Day (Oct '16-Jan'17)	Annualized Projected I&I Reimbursement	Improvement from Baseline
\$145.80	\$8,191,708	\$6,495,211

Results

- Implementation of the IV stop time task
 - Easier documentation
 - Efficiency for charge capture
- Charge capture improved 550%
 - Annualized reimbursement projection improved by **\$6.5 million**

Implications to Practice

- Transparency of data including financials
- Collaborate early in processes
- Use processes/findings in clinical decision support

