NURSING INFORMATICS & CPOE

STRATEGIES TO WIN THE WAR

NURSE INFORMATICIST’S UNIQUE ROLE

- **Nursing**
- **Physicians**
- **Pharmacy/Rad/Lab**
- **Anesthesiologists**

Nurse Informaticist’s Unique Role

**Nurse Informaticist’s Unique Role**

- **Physician Champion**
  - Focus on clinical transformation
  - Provide technical hand-off mentoring
- **System Build**
  - Support design & documentation changes
  - Fosters cross-disciplinary participation
- **System Build**
  - Key project sponsor
  - Oversee key stakeholder communications
- **Supporting System Design, Testing, Training, and Deployment**
  - Design: Scoping solution diagrams for key provider process
  - Physician champions in key leadership positions
  - Restructure nursing workflow to support CPOE
  - Testing: Key decision on implementation policies & procedures
  - Pharmacy/Rad/Lab: Workflows based on multi-disciplinary test scripts

**Working with the C-Suite**

- **Listening**
  - Top-down support
- **Patient Advocacy**
  - More accountable with all levels
- **Increased Site Ownership**
  - Fosters ongoing support model for physicians

**Creating Strong Project Management**

- **Scope Definition**
  - All departments: Include in the evolution of project
  - Develop functional key drivers in initial CPOE model
- **Governance Structure Input**
  - Predefined roles: key decision-making process
  - Establish a cross-discipline decision-making group
- **Critical CPOE Decisions**
  - Mandated use: go live or phased roll-out
  - Physician champions in pre-go live or go live primarily

**Maximizing the Effectiveness of the Physician Champion**

- **NI support**
  - Competent in provider best practice workflows
- **Hand-off Events**
  - Based on future state workflows
  - Enhance patient-centered care

**Fostering Communication**

- **NI support**
  - Be honest about the positive and negative impacts
- **Maximizing the Effectiveness of the Physician Champion**
  - Communicate with all levels
  - Prepare “talking points” for the C-suite and key decision-makers

**Deploying the Right Tools**

- **Pre-go live tools**
  - Scope: FOCUS assessment
  - Project plan
  - Communication plan
- **Mandated use**
  - Standardize drug verification tools for key processes
  - Post-go live tools
  - Functionality in early go live phases
  - Mandatory training?

**The Nurse Informaticist Strategy**

- **Maximizing the Effectiveness**
  - Cultivate relationships
  - Identify & use tools
  - Be the right tool at the right time

- **NURSING INFORMATICS & CPOE**

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- **Design**
  - Workflows based for key provider processes
  - Nurse champions in key leadership positions
  - Restructure nursing workflow to support CPOE

- **Testing**
  - Scoping solution diagrams for key provider process
  - Pharmacy/Rad/Lab: Workflows based on multi-disciplinary test scripts

- **Training**
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